

Widford Lodge

PREPARATORY SCHOOL



Parent Agreement

Reviewed and ratified by staff and Proprietor: August 2024
Review date: September 2025

The Parents' attention is drawn in particular to clauses 3.2, 3.3, 5.10 and the entirety of clauses 4 and 9 (inclusive)

1 Terminology

- 1.1 **The School or We or Us:** means Widford Lodge School Limited trading as Widford Lodge Preparatory School as now or in the future constituted (and any successor).
- 1.2 **The School Headteacher:** the person who is Headteacher of the School and that expression includes those to whom any duties of the School Headteacher have been delegated.
- 1.3 **School Premises:** means the premises from which the School operates.
- 1.4 **The Parents or You:** means any person who has signed this agreement. If there is more than one Parent, the Parent who has signed this agreement as "parent" shall be legally responsible, jointly and severally, for the obligations of the Parents under this agreement.
- 1.5 **Parental Responsibility:** Those who have Parental Responsibility (i.e. legal responsibility for the Child) are entitled to receive relevant information concerning the Child whether or not they are a party to this contract unless a court order has been made to the contrary, or there are other reasons which justify withholding information to safeguard the best interests and welfare of the Child.
- 1.6 **The Child:** is the child named at the end of this agreement.

2 The School

- 2.1 **Our aims:** The School aims to educate its pupils through a broad and balanced curriculum so that they can meet the challenges of the wider world. Children of all abilities are educated in a purposeful, safe and secure environment where emphasis is placed on the traditional values of honesty, courtesy and respect of self and others.

3 Entry to the School

- 3.1 Both admission and entry to the School will be subject to the availability of a place at the School.
- 3.2 To apply for a place for your Child at the School, the Parents must return the School's Admission Registration Form and pay the non-refundable registration fee. The amount of the non-refundable registration fee is as stated on the Admission Registration Form. The Admission Registration Form should be sent to Admissions at the School. The return of the Admission Registration Form and the payment of the registration fee does not guarantee the Child a place at or admission to the School.
- 3.3 **Admission:** Admission of the Child to the School occurs when the Parents:
- 3.3.1 accept the offer made by the School in writing of a place for the Child at the School in writing; and

- 3.3.2 pay a term's Fees in advance by the date notified to the Parents by the School;
and
 - 3.3.3 provide the School with the Child's original birth certificate in order for the School to verify the Child's identity and to be able to take and keep a photocopy.
- 3.4 **Entry:** Entry to the School is the date when the Child attends the School for the first time.
- 3.5 **Change:** Acceptance of a place at the School is on the basis that reasonable changes may be made from time to time to this agreement, to the level of Fees or to the curriculum or to the structure and composition of classes or to the length of the School day. Notice of any significant change will be given as soon as practicable.

4 Fees

- 4.1 **Fees:** In this agreement, Fees means the termly charge set by the School for the provision of education to the Child by the School and attendance by the Child at the School. Parents will be informed of any extra costs such as day trips or external activities, which parents are responsible for paying in advance of the activity taking place. The School may charge and raise an invoice to the Parents for:
- 4.1.1 books or other School property not returned by the Child or the Parents;
and/or
 - 4.1.2 School property, including but not limited to School buildings, destroyed or damaged by the Child or the Parents.
- 4.2 **Payment of Fees:** Fees are reviewed annually and from time to time as necessary, for example where taxes are imposed by the Government. You will be given notice of any variation in fees, not later than the last day of the preceding term. The Parents agree to pay the Fees applicable to each term directly to the School. Fees for each term are due and payable as cleared funds before the commencement of the term to which they relate.
- 4.3 **Third party arrangements:** An agreement entered into by the Parents with a third party (such as an employer, grandparent or step-parent without Parental Responsibility) to pay the Fees or any other sum due to the School does not release the Parents from liability if the third party defaults and does not affect the operation of any other of the terms and conditions contained in this agreement, unless an express release has been given in writing, signed by the School Headteacher. The School reserves the right to refuse a payment from a third party.
- 4.4 **Refund or waiver:** Any waiver of the terms and conditions contained in this agreement is only effective if given in writing by or on behalf of the School Headteacher. Fees will not be refunded or waived for absence through sickness or any other reason. This rule is necessary so that the School can properly budget for its own expenditure and to ensure that the cost of individual default does not fall on other

parents. No compensation will be paid or refund given if a School session or services are cancelled due to any reason beyond the control of the School, such as technical problems or weather conditions or as a result of your child being required to study from home as a result of us providing educational services remotely for whatever reason. The school shall give you notice in writing specifying the nature and extent of the circumstances giving rise to the event. Provided that the School has acted reasonably and prudently to prevent and/or minimise the effect of the event, the School will not be responsible for not performing those of our obligations which are prevented or delayed by, and during the continuance of, the event. To the extent reasonably practicable in the circumstances, the School will endeavour to provide alternative educational activities where possible (including by providing appropriate educational services remotely). Where such an event affects the School, as long as the school is able to continue to provide educational services remotely, it will not need to be excused from performing its obligations

- 4.5 If the School is prevented from performance of all of its obligations as a result of an event for a continuous period greater than six months, the School shall notify you of the steps it plans to take to ensure performance of the agreement, throughout the period and, after such period. After such period you shall then, following receipt of such notification, be entitled to end the agreement on written notice and without giving a term's notice or paying fees in lieu of notice only where the School is wholly and completely unable to provide any educational services. Where such an event affects the School, as long as the school is able to continue to provide educational services remotely, it will not need to be excused from performing its obligations.
- 4.6 Fees and supplemental charges will not be reduced due to your child's absence. Fees and any agreed supplemental charges will not be reduced or refunded as a result of absence due to illness or otherwise, or as a result of your child being required to study from home as a result of us providing educational services remotely for whatever reason. If a term is shorter than others (or shortened), no reduction of fees will be made in respect of any periods spent at home.
- 4.7 Information on your identity and the source of funds. From time to time we may ask you to provide us with information that we consider to be satisfactory so that we can verify:
 - 4.7.1 your identity;
 - 4.7.2 your child's identity;
 - 4.7.3 your child's right to enter, live and study in the United Kingdom; and
 - 4.7.4 the source of funds you are using to pay the fees.

You must provide the School with the information and documentation we ask for.

- 4.8 **Late payment:** Simple interest may be charged on a day-to-day basis on Fees which are unpaid. The rate of interest charged will be at up to 2% per month accruing on a daily basis which represents a genuine pre-estimate of the cost to the School of a

default and is protecting the legitimate interest of being paid Fees which assist in the day to day administration of education by the School. Parents will be liable either individually or joint and severally (as the case may be) to pay all costs, fees, disbursements and charges including legal fees and costs reasonably incurred by the School in the recovery of any unpaid Fees regardless of the value of the claim the School may have.

- 4.9 **Exclusion for non-payment:** The Child may be excluded from the School on three days written notice when fees are unpaid and will be deemed withdrawn without notice 28 days after exclusion. A term's Fees will be due in lieu of notice in addition to the outstanding Fees.
- 4.10 **We can notify other educational institutions of your outstanding payments:** if there are fees outstanding for the term's notice period, we can advise the educational establishment to which you propose to send the Child.
- 4.11 Allocation of payments to your fees account: Except where expressly agreed with you otherwise, the School shall be entitled to allocate payments from you to your account as it sees fit. The School shall be entitled to allocate a payment made in respect of one child to the unpaid account of any other child of yours at the School.
- 4.12 **Payment details:** payments due to the School by Parents under this agreement or from time to time due to the School by Parents must be made to the School paid by BACS to Widford Lodge School Ltd, Account number: 89355040, Sort Code: 60-05-13. The Parents should use the Child's name as reference when making any payment.

5 Pastoral care

- 5.1 **Welfare of the Child:** We will do all that is reasonable to safeguard and promote the Child's welfare and to provide pastoral care to at least the standard required by law. We will respect the Child's human rights and freedoms which must, however, be balanced with the lawful needs and rules of our School community and the rights and freedoms of others.
- 5.2 **Physical contact:** The Parents give their consent to such physical contact as may accord with good practice and be appropriate and proper for teaching and instruction and for providing comfort to a child in distress or to maintain safety and good order, or in connection with the Child's health and welfare.
- 5.3 **Concerns or complaints:** Any question, concern or complaint must be made to the School Headteacher. A copy of the School's complaints procedure is available on the School's website, or can be provided on request.
- 5.4 **Disclosures:** The Parents must, as soon as possible, disclose to the School in confidence any known medical or health condition or allergy affecting the Child, or any contact the Child may have had with infectious diseases, or any family circumstances or court order which might affect the Child's welfare or happiness, or any concerns about the Child's safety. The Parents must, as soon as possible, disclose to the School any involvement with outside professionals which may impact on the Child's

educational progress, health or wellbeing, including but not limited to speech and language therapy, developmental delay and other developmental concerns.

- 5.5 **Special precautions:** The School Headteacher must be notified in writing immediately of any court orders or situations of risk in relation to the Child for which any special precautions may be needed.
- 5.6 **Belongings:** The Child should not bring money, valuables, sweets or toys with them to the School, as the School does not accept responsibility for loss or damage to such items unless it would be unlawful to exclude such responsibility. The Parents are asked to supply the School with named sun cream in the spring and summer for use on their Child only.
- 5.7 **Collection:** The Child must either be collected by one of the Parents or an alternative collector as detailed in the School's policy for collection. The Parents must supply information in accordance with the School's security procedures for collection as required by the School from time to time. Children in Year 6 may be allowed to walk home and/or to school only after the Parent has provided a written request for this to the Headteacher and this has been agreed with the Headteacher. For avoidance of doubt, Parents have responsibility for their child outside school hours when the child is not on school premises.
- 5.8 **Dietary requirements:** The Parents should advise the School in writing of any dietary requirements or allergies. All reasonable care will be taken to ensure that the Child does not come into contact with such foods.
- 5.9 **Transport:** The Parents consent to the Child travelling by any form of public transport and / or in a motor vehicle driven by a member of staff who is duly licensed and insured to drive a vehicle of that type.
- 5.10 **Communications from parents:** Communications or instructions from one of the Parents or any person with Parental Responsibility shall be deemed by the School to be received from both Parents. This requirement does not apply to the giving of Notice for the cancellation of the place or the withdrawal of the Child from the School. Those persons who are required to consent to or to give Notice of cancellation or withdrawal are set out in Section 9.
- 5.11 **School's Liability:** Unless it would be unlawful to exclude or restrict such liability or we are negligent or guilty of some other wrongdoing causing injury, loss or damage, the School does not accept responsibility for accidental injury or other loss caused to the Child or Parents or for loss or damage to property.

6 The School's Obligations, Powers and Entitlements

- 6.1 The School will exercise due skill and care in respect of the education provided by the School. The obligation will apply during school hours and at other times when the Child is participating in activities organised by the School.

- 6.2 The School will report to you on the progress made by the Child, including written annual reports and consulting with Parents at parents' evenings. Representatives of the School will also liaise with Parents as and when is appropriate.
- 6.3 Unless the Parents notify the School to the contrary in writing, the Parents' consent to the Child participating, under supervision, in contact sports and other sports and activities which may entail risk of physical injury.
- 6.4 The School is entitled to:
- 6.4.1 determine the curriculum of the School generally and for the Child specifically, subject to any relevant laws applicable to the School;
 - 6.4.2 determine the facilities to be provided by the School, including the right for the school to provide education remotely when the school site is closed during term time, due to circumstances beyond the control of the school e.g. a pandemic;
 - 6.4.3 determine the composition and size of teaching groups at the School, subject to any relevant laws applicable to the School;
 - 6.4.4 act at all times as it considers appropriate in the best interests of the Child. The welfare of the Child is paramount and subject to any relevant laws, the School may override the Parent's wishes where it thinks appropriate to do so;
 - 6.4.5 set and enforce regulations relating to the behaviour of pupils at the School;
 - 6.4.6 set and modify policies and procedures at the discretion of the School Headteacher of the School and/or the Proprietor of the School and modify this agreement in accordance with Government legislation;
 - 6.4.7 consider the needs and entitlements of individual pupils in the context of its responsibility to other pupils, its staff and the community generally;
 - 6.4.8 determine the selection of pupils for sports fixtures and tournaments in accordance with the criteria in the school planners;
 - 6.4.9 ask parents to inform the school of applications they are intending to make to new schools, as well as the outcome. The school may have conversations with a prospective onward school about a pupil, provided a lawful basis is determined, documented, and shared with parents; and
 - 6.4.10 use CCTV for the purposes of site security and the safety of people onsite, in accordance with our CCTV policy and data protection policy. This may include playing back footage to ascertain the exact nature of any alleged behaviour giving cause for concern.

7 Parents' Obligations

- 7.1 By entering into this agreement, the Parents agree:

- 7.1.1 to accept the School Headteacher's authority. The School Headteacher is responsible for the care and discipline of pupils while they are in the charge of the School or its staff and for the day to day running of the School and the curriculum. The School Headteacher is responsible for the imposition of any sanctions, which will be issued in accordance with the relevant policies of the School which by signing this agreement the Parents confirm they have read, understood and accepted;
- 7.1.2 that the Child must comply with the School's rules and take full part in the activities of the School. The Child must attend school regularly and promptly, work hard, behave well and conform to the School's uniform requirements;
- 7.1.3 to maintain a constructive relationship with the School by, for example, encouraging the Child in their studies, keeping the School informed of matters which may affect the Child, providing co-operation to the School to ensure the Child can benefit from the School's provision of education and attending meetings and responding to communication from the School where it is in the Child's interest for the Parents to do so;
- 7.1.4 to notify the School of the Child's special educational needs (if any).

As detailed in the school's Special Educational Needs and Disability policy, it may be that the additional support and services required by a child are beyond the timetabled provision available, in which case parents may be charged an additional fee. Such costs and support would be discussed with the parents: by signing this agreement, you acknowledge the possibility of this additional cost; by signing this agreement, you also agree to follow the School's advice regarding the involvement of outside professionals, for example educational psychologists, paediatricians, speech and language therapists in order that the School can follow appropriate recommendations to support your Child's educational and wellbeing needs;

- 7.1.5 to conduct themselves or him/her self (as the case may be) appropriately while on the School's premises, whilst attending school events and in communication with members of the School's staff and to ensure that they do not bring the school into disrepute, including acknowledging that school staff do not give permission for telephone calls to be recorded, except where specific one off agreement is obtained. Parents will comply with the behaviour expectations as detailed in Appendix 1 of this agreement;
- 7.1.6 to refrain from discussing the School or members of the School's staff on social media including, inter alia:
- not posting photos, videos or comments that include children other than your own or staff at the School

- raising queries, concerns and complaints directly with the School and not posting these on social media (either in closed groups or on the School's pages)
 - not posting anything malicious about the School or any member of the School community
- 7.1.7 that the Child may take part in offsite activities that form part of the curriculum, for example sports fixtures, offsite rehearsals for musical events and other local trips without specific permission being sought for each such occasion from the Parents. For educational visits involving a significant journey via coach or public transport, the Parents' specific consent will be sought.
- 7.1.8 to provide prompt and full information regarding any absence of the Child from the School and to note that term time holidays will not be authorised;
- 7.1.9 to be aware of all the policies of the School, which can be found on the School's website. By signing this agreement the Parents confirm they are in agreement with and accept all School policies; and
- 7.1.10 to notify the School, as soon as possible, of any change of address or other contact details. It is the Parents' responsibility to ensure that the School holds current contact details. Failure to do so may result in the School being unable to contact Parents to offer or confirm a place at the School.

8 Health and medical matters

- 8.1 **First Aid, accident reporting and medication policy:** The parties to the agreement will comply with the School's policy, available on the school website or provided by request.
- 8.2 **Medical information:** Throughout the Child's time as a member of the School, the School Headteacher shall have the right to disclose confidential information about the Child if considered to be in the Child's own interests or necessary for the protection of other members of the School community. Such information will be given and received on a confidential, "need-to-know" basis.
- 8.3 **First aid provision:** The Parents consent to the Child receiving first aid treatment as and when necessary from an appropriately qualified person.
- 8.4 **Emergency medical treatment:** The Parents authorise the School Headteacher to consent on their behalf to the Child receiving emergency medical treatment including blood transfusions within the United Kingdom, general anaesthetic and operations performed by the National Health Service or at a private hospital and where certified by an appropriately qualified person as necessary for the Child's welfare, and if the Parents cannot be contacted in time or it is not practicable to contact the Parents.

9 Cancellation and withdrawal

9.1 **Notice:** means one full term's written notice given by:

9.1.1 both Parents; or

9.1.2 one of the Parents with the prior written consent of the other Parent; or

9.1.3 any other person with Parental Responsibility,

and delivered to and actually received by the School's Headteacher before the first day of the preceding term. An acknowledgement of receipt must be requested and received. No other notice will suffice.

9.2 **Cancelling acceptance prior to Entry:** All Fees paid to the date of cancellation will be retained by the School in full if the Parents cancel their acceptance of a place for the Child at the School before Entry. The School relies on commitments given when accepting places to budget for income and expenditure requirements each year.

9.3 **Withdrawal after Entry:** Notice (as described in clause 9.1 above) must be given before the Child is withdrawn from the School after Entry or one term's Fees in lieu will be due and payable as a debt at the rate applicable on the date of invoice. Provisional notice is not accepted. No Fees already paid prior to withdrawal of the Child will be refunded to the Parents. Parents will ensure that they inform the School of an intention to transfer their child to a new school. Parents agree for the school to share pertinent information they would reasonably expect would need to be shared, with the child's prospective new school.

9.4 Cases of genuine hardship will be given special consideration on written request.

9.5 **Removal:** The Parents may be required to remove the Child, temporarily or permanently from the School, if, after consultation with the Parents, the School Headteacher is of the opinion that:

9.5.1 by reason of the Child's conduct, the continued presence of the Child is incompatible with the interests of the School;

9.5.2 a Parent has treated the School or members of its staff unreasonably;

9.5.3 a Parent's behaviour or conduct is unreasonable; and/or adversely affects (or is likely to adversely affect) the Child's or other children's progress at the School, and/or is not in accordance with your obligations under this contract; or

9.5.4 you make a serious misrepresentation of facts or circumstances to us, or withhold important information from us, about you and/or the Child or that is relevant to the provision of education by the School to the Child (such as misrepresenting whether by act, omission or withholding of information on your part that you and/or the Child is legally entitled to enter, reside and/or study in the United Kingdom when in fact you/the Pupil is not).

The School is not obliged to provide notice under these circumstances. There will be no refund of Fees but Fees in lieu of notice would not be charged.

10 General conditions

10.1 **Data protection:** Widford Lodge School is committed to protecting the privacy and security of personal information. The Pupil Privacy notice describes how we collect and use personal information about pupils, in accordance with the General Data Protection Regulation (GDPR), section 537A of the Education Act 1996 and section 83 of the Children Act 1989. The Pupil Privacy notice is available on our website <https://widfordlodge.co.uk/wp-content/uploads/2022/08/Privacy-Notice-for-Pupils-and-Parents.pdf> and describes, inter alia:

- the categories of information that we collect, process, hold and share;
- how the School uses your personal information
- the lawful basis on which the School uses this information
- the basis on which the School may share data.

If a reference is marked as confidential, it will be expected that it will not be shared by either School with the parent or pupil, in line with the exemption under the Data Protection Act.

10.2 **Insurances:** The School undertakes to maintain those insurances which are prescribed by law. All other insurances are the responsibility of the Parents.

10.3 **Management:** It is our intention that these terms and conditions will always be operated so as to achieve a balance of fairness between the rights and needs of Parents and children, and those of the School community as a whole. We aim also to promote good order and discipline throughout our School community and to ensure compliance with the law.

10.4 **Consumer protection:** Care has been taken to use plain language and to give clear explanations in these terms and conditions. If any words alone or in combination infringe the Consumer Rights Act 2015 or any other provision of law, they shall be treated as severable and shall be replaced with words which give as near the original meaning as may be fair.

10.5 **Representations:** Although believed correct at the time of publication, the prospectus and School website are not part of any agreement between the Parents and the School.

10.6 **Third party rights:** Only the School and the Parents are parties to this contract. Neither the Child nor any third party is a party to this contract and shall not have any rights to enforce any term of it.

10.7 **Assignment:** The School may assign this agreement to a third party or third parties without notice to or the consent of the Parents. The Parents may not assign this agreement to any third party or third parties without receiving the prior consent of the Parents.

10.8 **Governing law:** This agreement and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of England and Wales.

Widford Lodge School – Parent Agreement

Date

Child’s Name
(Please PRINT)

Signed by
Parent
PRINT name

Signed by
Parent
PRINT name

Signed by*Michelle Cole*.....

Headteacher

For and on behalf of Widford Lodge School Limited

11 Appendix 1 Parental Behaviour

We want all parents to be confident that there are arrangements in school to keep their children safe. As part of our safeguarding procedures the school has put in place the following parental behaviour expectations to ensure that behaviour from parents does not cause the children and staff in school to feel distressed, threatened or unsafe. We believe staff, pupils and parents are entitled to a safe and protective environment in which to work together. Behaviour that may cause harassment, alarm or distress to users of the premises is contrary to the aims of the school.

If parents ever have an issue they would like to discuss in school the procedure to follow is:

- make an arrangement to speak to the pupil's class teacher,
- if the issue is not resolved make an appointment to see the Head of EYFS / Pre-Prep / Prep (as relevant to the pupil)
- if the issue is still not resolved please make an appointment to see the Headteacher

Our expectations are:

- That parents communicate within the school environment in a pleasant and courteous manner without causing distress or offence to adults or children.
- That all members of the school community treat each other with respect.
- That adults set a good example to pupils at all times in their interaction with the school and their behaviour.
- That no members of the school community, including staff, parents or pupils, are the victims of aggressive, abusive or threatening behaviour from other adults on the school premises.
- Threatening behaviour or abusive or insulting language that may cause alarm or distress, verbal or written, to staff, proprietors, parents and carers, pupils and other users of the school premises will not be tolerated and will result in withdrawal of permission to be on school premises.

Types of behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the school community include, inter alia:

- Shouting, either in person or over the telephone;
- Inappropriate posting on Social Networking sites will be deemed as bullying and/or defamatory;
- Speaking in an aggressive/threatening tone;
- Sending aggressive or abusive emails, texts or letters;
- Physically intimidating, eg standing very close;
- Physical contact;
- The use of aggressive hand gestures/exaggerated movements;
- Physical threats;
- Shaking or holding a fist towards another person;
- Swearing;
- Spitting;
- Racist or sexist comments.

The school reserves the right to take any necessary actions to ensure that members of the school community are not subjected to abuse.

School premises are private property and parents have been granted permission from the school to be on school premises. However, in case of abuse, threats or the use of language that may cause alarm or distress to staff, pupils or other parents, the school may ban the relevant parent(s) from entering the school.

Unacceptable behaviour may result in the Police being informed. It is an offence under section 547 of the Education Act 1997 for any person (including a parent) to cause a nuisance or disturbance on school premises.

This appendix applies to any premises on which school events are taking place, including sports fixtures, concerts and school trips. By signing this parent agreement, parents agree to demonstrate appropriate etiquette at such events, including but not limited to refraining from expressing any negative comments towards match officials.